

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-06-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	30-06-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Communications
विभाग का नाम/Department Name	Department Of Telecommunications (dot)
संगठन का नाम/Organisation Name	Intelligent Communication Systems India Limited (icsil)
कार्यालय का नाम/Office Name	Icsil
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :buyer2.icsil.delhi@gembuyer.in Buyer Email id: con2.icsil.delhi@gembuyer.in
वस्तु श्रेणी /Item Category	Cyber Security Audit - Security and Compliance Audit
अनुबंध अवधि /Contract Period	1 Month(s) 1 Day(s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	60000
Payment Timelines	Payments shall be made to the Seller within 15 days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

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एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
2. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
3. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated

cost.

6. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Payment Terms:100% payment shall be released after successful completion of Security Audit, submission of final reports and issuance of Certificate acceptable to NIC

Scope of Work:[1782197947.pdf](#)

Cyber Security Audit - Security And Compliance Audit (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Audit needed	Security and Compliance Audit
Team Deployment	Off-site
Standards against which compliance needed	CERT-in
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Ravi Prakash Tripathy	110020,Administrative Building 1st Floor Above Post Office , Okhla Industrial Estate Phase- III New Delhi 110020	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract

quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of

this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



Intelligent Communications Systems India Ltd
Administrative Building above Post Office, Okhla
Industrial Estate Phase III, New Delhi-110020
Tel.: +91-11-40538951



**Security Audit, Vulnerability Assessment & Penetration Testing (VAPT) of
ICSIL Website/Web Application and issuance of “Safe to Host Certificate” from
CERT-In Empaneled Auditor for hosting compliance at NIC Data Centre**

Ref No: ICSIL/14/002/Website/2016-17/Vol VIII
Issued on: 23-06-2026

Issued By:

MM/IT Division

Tel: 011-40538951, 011-35024705

Visit us at <http://www.icsil.in>

For Queries
ravi.tripathy@icsil.in
nafeesa@icsil.in

1. Background

Intelligent Communication Systems India Limited (ICSIL) is a joint venture of Telecommunications Consultants India Limited (TCIL), a Government of India Enterprise under Ministry of Communications and Delhi State Industrial and Infrastructure Development Corporation (DSIIDC), a Government of Delhi undertaking. ICSIL is an ISO 9001:2015 certified company and holds status of a Public Sector Undertaking.

ICSIL intends to engage a CERT-In empanelled Information Security Auditing Organization for conducting comprehensive Security Audit / Vulnerability Assessment & Penetration Testing (VAPT) of its Website/Web Application hosted at NIC Data Centre and obtaining "Safe to Host Certificate" as per NIC/CERT-In compliance requirements.

Details of website/web-application are as follows: -

1	Details of the contact person <i>(For Technical aspects)</i>	Ravi Prakash Tripathy System Analyst 8744968611 ravi.tripathy@icsil.in
2	Brief description of the Web Application	A website/web application including Recruitment & Training Modules. Recruitment Module includes processes from Online application by job seekers till his/her joining of candidate. Training Module includes processes from admission of student at various centers/franchisee till generation of course completion certificate
3	Production URL	https://icsil.in/
4	Operating System <i>(e.g. Windows2003, AIX, Solaris etc)</i>	Linux
5	Web/Application Server with version <i>(e.g. IIS 5.0, Apache, Tomcat etc.)</i>	Apache
6	Server side scripts/files <i>(e.g. asp, jsp, php etc.)</i>	PHP, Path: /icsildata/www/html
7	Client side scripts/files <i>(e.g. js, css, c# etc.)</i>	JS, CSS, Path: /icsildata/www/html
8	Database at backend <i>(Oracle, MS SQL, MySQL etc.)</i>	MySQL
9	Total Size of the Website in MB or in no. of pages	10GB (approx.)
10	Total no. of form fields or forms available for user input(s) <i>(Please include Text boxes, Radio buttons, Check boxes, file uploads etc.)</i>	No of forms for anonymous user: 8 Form No of fields: 32
11	User's role(s) of the Web Application <i>(Please specify the different roles of the user of the Web Application, if any)</i>	Admin, In charge, Coordinator, HR, HR-Subordinate, Applicant
12	Associated web service details, if any <i>(Please list Web Service URLs, if the site provides web services; else say 'NIL')</i>	SMS Gateway, Payment Gateway, Email Gateway
13	Mechanism for access log- capturing, storage and protection	Audit trail, Server access log
14	Mechanism for Session Management	PHP Session
15	Password policy	According to OWASP policy

2. Scope of Work

The selected CERT-In empanelled auditor shall perform comprehensive Security Audit/VAPT of the ICSIL Website/Web Application including the following:

2.1 Web Application Security Assessment

The bidder shall conduct:

- Black Box Testing
- Grey Box Testing
- Vulnerability Assessment
- Penetration Testing

2.2 OWASP & SANS Vulnerability Testing: -The audit shall specifically cover vulnerabilities including but not limited to:

- OWASP Top 10 vulnerabilities
- SANS Top 25 vulnerabilities
- SQL Injection
- Cross Site Scripting (XSS)
- CSRF
- Broken Authentication
- Session Hijacking
- Privilege Escalation
- Security Misconfiguration
- Remote File Inclusion
- Local File Inclusion
- Insecure File Upload
- Sensitive Data Exposure
- Broken Access Control
- Directory Traversal
- Command Injection
- Server-side vulnerabilities
- SSL/TLS vulnerabilities
- Business Logic flaws

2.3 Infrastructure & Configuration Review

The audit shall include verification/review of:

- Session Management mechanism
- Password Policy implementation
- Access Log Management
- Audit Trail mechanism
- File/Folder permissions
- Read/Write access controls
- SSL deployment and HTTPS configuration
- Web Server hardening
- Operating System level hardening

2.4 Integrated Services Security Review

Security testing/review of:

- Payment Gateway integration
- SMS Gateway integration
- Email Gateway integration

2.5 Source Code / Configuration Validation

Wherever required and permitted, the auditor may review source code snippets/configuration settings to validate identified vulnerabilities and remediation compliance.

2.6 Verification of Upload Directories & Dynamic Content

The auditor shall specifically verify:

- Upload directory permissions
- File upload restrictions
- Dynamic content handling
- User input validation
- Storage security

2.7 MD5 Hash Verification

The auditor shall generate and mention MD5/SHA checksum/hash value of published code deployed on staging/testing server as part of the certification process.

3. Deliverables

The selected bidder shall submit the following deliverables:

3.1 Detailed Security Audit Report containing:

- Vulnerabilities identified
- Severity classification (Critical/High/Medium/Low)
- Risk description
- Affected URLs/modules
- Proof of concept/screenshots
- Recommended remediation steps

3.2 Compliance Report after rectification of vulnerabilities.

3.3 Re-testing / Closure Report.

3.4 Final “Safe to Host Certificate” confirming that:

- Website/Web Application is free from OWASP Top 10, SANS 25 and other known vulnerabilities;
- Website/Web Application is safe for hosting.

3.5 Security recommendations for production hosting environment.

3.6 Re-Audit / Retesting:- The selected bidder shall conduct re-audit/retesting after rectification of vulnerabilities by ICSIL/NIC team without any additional cost.

4. Time Schedule

The complete assignment including issuance of final Safe-to-Host Certificate shall be completed within 30 days from date of issuance of Work Order.

Validity of Certificate :- The issued Safe-to-Host Certificate should remain valid for 02 years or till No major change/modification is carried out in the application.

5. Confidentiality & Data Security

The bidder shall maintain strict confidentiality of all application data, credentials, reports, configurations and infrastructure details accessed during the audit process.

The bidder shall not retain/share/disclose any information with any third party without prior written approval of ICSIL.

6. Coordination Requirement

The selected bidder shall coordinate with:

- ICSIL Technical Team
 - NIC Technical Team
- for audit execution, clarification, remediation validation and issuance of certificate.

7. Eligibility Requirement

Only CERT-In empanelled Information Security Auditing Organizations shall be eligible to participate in the bid. **Valid CERT-In empanelment certificate must be submitted along with the bid.**

*All Other Terms & Conditions will be as per GeM General Terms and Conditions, GFR & prevailing CERT-in Guidelines.