

**Corrigendum – 3**

Sub: - Amendment in Evaluation Criteria 4.2 – Marking System, applicable only for eligible bidders

Existing Clause						Amended Clause
Sr. No	Particulars	Points per criteria	Total Points per criteria	Response by bidder	Supporting documents required	
4	<p>Project Experience: - The Bidder must have successfully executed/completed *similar services over the last 7 Financial Years ending 31-03-2025 as per following: -</p> <p>Three similar work orders each of value &gt; Rs. 40 lakh OR Two similar work orders each of value &gt; Rs. 50 lakh OR One similar work order of value &gt;Rs. 80 lakh. *similar services means Development/custodimization of software preferably HR, Payroll and Finance modules</p>	10 Points for Minimum Qualification and additional 01 point for every additional work order of value specified	30		Work Order and copies of completion certificate / proof of final payment received ending <b>30<sup>th</sup> Aug 2025</b>	<p>10 Points for fulfilling the Minimum Pre-Qualification criteria and additional points for every additional work order of value specified as under:-</p> <p>For every additional 80 Lacs work Order – 10 points</p> <p>For every additional 50 Lacs Work Order- 05 points</p> <p>For every additional 40 Lacs Work Order- 03.5 points</p> <p>Period: - ending 30<sup>th</sup> Aug 2025 may be read as 31<sup>st</sup> December 2025</p>

Notes :-

- Last Date for Bid Submission has been extended till 05/03/2026 as per Corrigendum dated 18/02/2026
- Clarification in respect of bidders' Pre-bid queries are annexed herewith

**Pre-Bid Queries - Tender No ICSIL/F&A/2024-25/10 Dated 13-01-2026**

S.No	Tender Clause / Page Ref	Existing Clause	Bidders' Query	ICSIL Clarification
1	Page No. 4 1.2 Pre- Qualification Criteria Sr No. 6	Work Order along with satisfactory completion certificate and proof of payment received against the Work Order.	Please clarify what documents shall be considered as valid proof of payment (e.g., bank statement, payment receipt, client confirmation, etc.). We propose to submit the Work Order along with the Completion Certificate; please confirm if the same shall be considered sufficient.	No Change
2	Page No. 6 2.8 Bid Security EMD	EMD mentioned in NIT 1.1 EMD mentioned under Clause 2.8	EMD mentioned as Rs. 1,50,000/- under Clause 2.8; however, Notice Inviting Tender (NIT) mentions Rs. 2,00,000/	EMD amount shall be ₹2,00,000/- as per NIT on Delhi Govt e-Procurement Portal.
3	Page No. 9	In addition to e-bid submission, bidders must submit certified true copies of relevant supporting documents in physical form in a sealed envelope	Please clarify whether the complete tender document is required to be submitted in hard copy, or only specific documents (if yes, please specify the list of documents to be submitted physically).	-No need to submit hardcopy of technical bid. -EMD to be submitted in Physical form before bid opening date & Time.
4	Page No. 13 4.2 Evaluation Criteria Sr No 4	Evaluation criteria regarding experience "10 Points for Minimum Qualification and additional 01 point for every additional work order of value specified."	Please clarify whether the additional work orders considered for extra points must be of the same minimum value as specified (Rs. 40/50/80 Lakh), or whether any completed work order value (e.g., Rs. 5 Lakh, Rs. 8 Lakh, etc.) shall also be considered. Additionally, please confirm whether work orders from Private Limited companies are acceptable.	As per Corrigendum 3 dated 19/02/2026
5	Section 4, Sr. No. 3 (Turnover Requirement)	Maximum marks awarded for average annual turnover of ₹20 Crores	The turnover requirement of ₹20 Crores is disproportionately high for a project with a <b>Security Deposit of ₹2 Lakhs</b> . As per the <i>Manual for Procurement of Consultancy &amp; Other Services</i> , financial criteria should be reasonable and not restrictive. A turnover nearly <b>30 times the project value</b> may exclude competent and specialized firms. Request consideration for reducing the turnover threshold.	No Change

S.No	Tender Clause / Page Ref	Existing Clause	Bidders' Query	ICSIL Clarification
6	Section 4, Sr. No. 4.2 (Experience Marking)	Experience criteria More than 20 projects/work orders required to secure maximum 30 marks	While recognizing the importance of experience, the requirement of 20+ projects to obtain maximum marks is exceptionally high. It may disadvantage capable bidders with relevant but fewer implementations. Request that experience marking be <b>capped at a reasonable industry standard (3-7 projects maximum)</b> to promote wider participation and competitive evaluation.	As per Corrigendum 3 dated 19/02/2026
7	—	—	Tender does not mention whether the bid is open for a specific ERP platform, is your organization open to explore the solution ERP which is SaaS ERP/Cloud based, proposed by our stated OEMs/COTS.	No Change
8	—	—	Is the organization willing to fully migrate the existing system to this new ERP.	Data migration is part of scope
9	—	Scope of Work	What is the total user count or users to be considered for this tender?	As per 6.1 Page 19 of the tender
10	—	—	What is the tentative budget of this tender?	As per NIT
11	Clause 4.2 – Evaluation Criterion, Sr. No. 1	Marking System	Request that <b>full marks (20 marks)</b> be awarded at <b>5 years of experience</b> . Under the current marking system, companies with long operational histories (e.g., 18 years) automatically get full marks, which disadvantages Startups and MSMEs. A revised marking structure would promote fair competition and wider MSME participation.	No Change
12	Clause 4.2 – Evaluation Criterion, Sr. No. 4 (Project Experience)	Marking System	Request modification of marking structure as below: <ul style="list-style-type: none"> <li>• Work orders &gt; ₹40 lakh – 2.5 marks each</li> <li>• Work orders &gt; ₹50 lakh – 5 marks each</li> <li>• Work orders &gt; ₹80 lakh – 10 marks each</li> </ul> Existing system favors companies with numerous past projects, disadvantaging Startups and MSMEs. Revision is requested to ensure balanced and competitive evaluation.	As per Corrigendum 3 dated 19/02/2026

S.No	Tender Clause / Page Ref	Existing Clause	Bidders' Query	ICSIL Clarification
13	<b>Section-4</b> (Special Conditions), Clause 4.2 – Evaluation Criteria, Marking System, <b>Table Point No. 1</b> Page 13	No. of years of Firm/Company/ Proprietor (minimum 3 years)  <b>-5 Points for minimum period of 3 years. -Additional 1 point per Year.</b>	We kindly request the department to consider revising the marking criteria as follows, to enable broader participation under the QCBS method:  <b>15 points for minimum 5 years, and Additional 1 point per year thereafter</b>	No Change
14	<b>Section-4</b> (Special Conditions), Clause 4.2 – Evaluation Criteria, Marking System, <b>Table Point No. 4</b>	Evaluation Criterion – Project Experience	We humbly request the department to amend the marking criteria as follows, which will allow bidders to achieve qualifying marks under QCBS evaluation:  <b>20 points for minimum qualification, and Additional 2 point for each additional qualifying work order of specified value</b>	As per Corrigendum 3 dated 19/02/2026
15	4.2 EVALUATION CRITERION Point - 4 Page no. 13	Project Experience: - The Bidder must have successfully executed/completed *similar services over the last 7 Financial Years ending 31-03-2025 as per following: -  Three similar work orders each of value > Rs. 40 lakh OR  Two similar work orders each of value > Rs. 50 lakh OR  One similar work order of value >Rs. 80 lakh.  *similar services means Development/customization of software preferably HR, Payroll and Finance modules	<b>We request to consider bidders having ERP experience that includes HRMS modules, since in many large-scale projects, the HRMS module is integrated within the ERP and is not awarded as an independent project. The revised clause will be:</b>  Project Experience: - The Bidder must have successfully executed/completed *similar services over the last 7 Financial Years ending 31-03-2025 as per following: -  Three similar work orders each of value > Rs. 40 lakh OR - 10 Marks Three similar work orders each of value > Rs. 50 lakh OR - 20 Marks Three similar work order of value >Rs. 80 lakh. - 30 Marks  *similar services means <b>ERP Projects/</b> Development/customization of software preferably HR, Payroll and Finance modules	As per Corrigendum 3 dated 19/02/2026

S.No	Tender Clause / Page Ref	Existing Clause	Bidders' Query	ICSIL Clarification
16	4.2 EVALUATION CRITERION Page no. 13	<p>Project Experience: - The Bidder must have successfully executed/completed *similar services over the last 7 Financial Years ending 31-03-2025 as per following: -</p> <p>Three similar work orders each of value &gt; Rs. 40 lakh OR</p> <p>Two similar work orders each of value &gt; Rs. 50 lakh OR</p> <p>One similar work order of value &gt;Rs. 80 lakh.</p> <p>*similar services means Development/customization of software preferably HR, Payroll and Finance modules</p>	<p><b>We request to consider bidders having ERP experience that includes HRMS modules, since in many large-scale projects, the HRMS module is integrated within the ERP and is not awarded as an independent project.</b></p> <p><b>As per marking criteria, bidder will get the 10 marks if they are meeting the mention criteria and for additional marks bidder need to submit the 20 more project to get the full 30 marks. the asked project count is very high. requesting to revise the marking criteria as below.</b></p> <p><b>The revised clause will be:</b></p> <p>Project Experience: - The Bidder must have successfully executed/completed *similar services over the last 7 Financial Years ending 31-03-2025 as per following: -</p> <p>Three similar work orders each of value &gt; Rs. 40 lakh Three similar work orders each of value &gt; Rs. 50 lakh Three similar work order of value &gt;Rs. 80 lakh.</p> <p>*similar services means <b>ERP Projects/</b> Development/customization of software preferably HR, Payroll and Finance modules</p> <p>10 Points for Minimum Qualification and additional <b>10 point</b> for every additional work order of <b>&gt;Rs. 80 lakh.</b></p>	No change.
17	6.4. Project Deliverables Page no. 20	CERT-In Security Audit certification	Please Clarify who will bear the cost of CERT-In Security Audit.	Cost of the security audit shall be borne by the successful bidder.
18	Section 6.1, Page 19	Scope of Work	Please Confirm a bidder can purpose their own hosting solution.	Hosting infrastructure on MeitY empanelled cloud service Providers to be arranged by the successful bidder
19	Section 6, Page 19	Scope of Work	Please confirm will department will provide the hosting infrastructure.	Same as that of Query # 18

S.No	Tender Clause / Page Ref	Existing Clause	Bidders' Query	ICSIL Clarification
20	Section 6, Page 19	Scope of Work	Please confirm will department will provide the hosting infrastructure.	Same as that of Query # 18
21	Section 6.1, Page 19	Approx. 35 concurrent users	Please Confirm the number of user for HR, Payroll and Finance module.	As per Clause 6.3 Page 20
22	Section 6.2.1, Page 19	Data migration from Excel/PDF	Please confirm the volume of the data which needs to be migrated.	As per Clause 6.4 Page 20 Data which needs to be migrated from excel/PDF can't be exactly calculated at this stage, will be discussed with successful bidder.
23	Section 6.4, Page 20	Training included in scope	Please confirm the bidder need to provide training. Please confirm the number of user for the training.	Training is included in scope and is to be provided to approx. 35 users
24	—	—	Application will be hosted on on-premise DC Or cloud.	Same as that of Query # 18
25	—	SLA – DR Clause	Kindly confirm- 1. DR is also part of the RFP.	DR & Backup are mandatory as per SLA at Annexure-II.
26	—	Finance module scope	Please elaborate the scope of work of Finance Module.	As per Scope defined in Section 6.2.3. page 19
27	Section 4.3, Page 16	Milestone-based payment terms	As per payment terms 100% payment is releasing till GO-Live of Application. The balance 30% payment of Support Charges for 07 years post Go-Live will be paid quartely. Both clause are contradiscatory. Please correct the payment terms.	Payments shall be released strictly as per Clause 4.3. Page 16
28	Section 2.21(4)(b)	Offline submission requirements	Please clarify whether bid document is to be submitted in hard copy also.	Refer Query # 3
29	Section 2.21(4)(a)	Clause-by-clause compliance	Please clarify do we have to mark compliance on each clause.	Clause-by-clause compliance statement is required.
30	Section 1.2	Power of Attorney requirement	Please clarify whether Power of attorney is to be submitted on stamp paper.	As per Clause 1.2 Sr No 10 Page 04 of the tender
31	1.2 Pre-Qualification Criteria:	The bidder must have atleast 3 years? experience ending March 2025....	We wish to clarify that Prasar Bharati has been our customer since 2018. The PO was issued to our partner, <b>Allied Novatech Pvt. Ltd.</b> , while we are the <b>OEM</b> and have executed the complete implementation and support. Kindly confirm whether such PO will be considered during evaluation.	Subject to fulfilment of following:- i)Valid documentary proof of being the OEM ii)Valid agreement with the partner iii) Completion certificate issued by the end client in the name of partner, along with Proof of Payment received
32	1.2 Pre-Qualification Criteria:	The Bidder must have successfully executed/completed *similar services over the last 7 Financial Years ending 31-03-2025 as per following: -		