QUERIES TO TENDER NO:F.1(ICSIL)/03/204/2012-13/DTT SW DEV/ DATED: 29.06.2012

Sl.No	Para No / Clause No	Tender criteria	Query of the bidder	Clalrification by ICSIL
1	Page-1, Clause-1, i.e Eligibility Criteria, Point No. 10	The bidder Should be a Dynamics CRM softwareAdviser (CSA). A certification from the OEM of their being CSA must besubmitted.	Can we get the relaxation on this clause by eliminating it from the eligibility criteria? Or can we have a partner arrangement/agreement to meet this requirement?	Neither the clause can be relaxed nor the bidder is allowed to have any partner to meet the requirment
2	Para 15, Page No:12 : Platform to be used: 1.	Proposed Software may be developed using Microsoft technologies as per the details given below : i) Windows Server 2008 R2 ii) Database – MS SQL SERVER 2012 iii) Microsoft .Net 4.0 iv) Dynamics CRM 2011 v) Microsoft SharePoint Portal Server 2010	a) : The proposed software may be used using Microsoft Technologies, can any other technology be used?	Query a) : The proposed software should be used using Microsoft Technologies only as given in the Tender
			b): Who will procure (Client or thebidder) the licenses of following? · Windows Server 2008 R2 · Database-MS SQL Server 2012 · Microsoft .Net 4.0 · Dynamics CRM 2011	All mentioned licenses will be procured by the client department
3			Can the date of the tender submission be extended by 2 weeks?	No, tender submission date can not be extended.
4			WhichApplication/platform/reporting tool end user is currently using? Any documentmanagement system is running for the integration of scanned documents made partof the system?	Following software is being used: Microsoft .Net Technology & Dynamics CRM application MS SQL database

5			What is the TechnicalEvaluation criteria? On what basis a bidder will be technically qualified? Pleasegive clarity on this.	Bidders will be considered technically qualified as per eligibility criteria given in the Tender. Financial bid of only qualified bidders will be opened.
6			As mentioned in theRFP, that BI should be an integrated part of the database. Is it MS SQL Server2012 only?	Yes, BI should be integrated part of MS SQL server 2010 or 2012
7			Bank Guarantee formats	The Bank Guarantee format for EMD is given at Annexure-I and for Performance Gurantee at Annexure-II (Attached).