

S.No.	Item Description	Specifications	Quantity Required
1.	CTI Server	2 U rack mountable Server, Intel Quad core Dual Xeon processor -E5640, 2.66 Ghz, 12 MB L3, 8 GB Ram, RAID 5, 500 GB84 Hot swap HDD, DVD combo drive, MS 2008 Std Operation system with 10 CAL, MS SQL Server std with 5 CAL, Antivirus	01 No.
2.	Data Base & Application Server	2 U rack countable Server, Intel Quad core Dual Xeon process -E5640, 2.66 Ghz, 12MB L3, 8GB RAM, RAID 5, 500GB84 Hot swap HDD, DVD Combo Drive, MS 2008	01 No.

		std Operation system with 10 CAL, MS SQL Server Std with 5 CAL, Antivius, USB HDD 1 TB - 02 No.	
3.	KVM Switch Monitor KBD	4 Server switcher console with foldable KBD and LCD, USB Mouse	01 No.
4.	EPABX Accessories for Aastra MX One	- Headset - Battery Back up	01 No.
5.	Call Centre Suite	Aastra Solidus e Care -10 Call taker with DDE COM - 8 Port IP IVRS for announcement - 8 Port Script for Call flow -1 Config Manger -1 Report Manager -1 Information Manager	01 No.
6.	UPS	10 KVA with 1 hour back up, N + 1 redundancy	01 No.
7.	Rack	42 U Rack with 10 nos. 5A power distribution module, Cooling FAN, Jack panel, Patch cords	01 No.
8.	Data Switches	16 Port, Manageable L 2 switch	01 No.
9.	Data Switches	32 Port, Manageable L 2 switch	01 No.
10.	Voice Logger	5 U rack mountable Server, Intel Quad core single/ Dual Xeon processor - E5640, 2.66 GHz, 12 MB L3, *GB RAM, RAID 5, 500GB*4 Hot swap HDD, DVD Combo Drive, MS 2008 Std Operation system with 5 CAL, Antivirus	01 No.
		12 Port Digital voice recording card and 12 Port Voice recording software	01 No.
11.	Antivirus (server client) 15 users with 1 yr subscription		01 No.
12.	TFT Monitor		5 No.
13.	LAN Card		5 No.