JEEVAN Project

Request for Quotation (RFQ)

for

Selection of Courier Agency

for

Collection, Collation, Accounting, Management of Cash and Instruments from Jeevan Citizen Service Centers

Issued By

Intelligent Communication Systems India Ltd.

(A Joint Venture of TCIL India and DSIIDC)

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Part I: General Terms

1 Goals of this Request for Quotation(RFQ)

The objective of this RFQ is to solicit quotations from the interested courier agencies for participation in a bid process for collection of cash and other payment instruments from Jeevan Service Centers for a period of 6 months. This RFQ intends to bring out the details with respect to scope of services that are deemed necessary to share with the interested bidders.

2 **RFQ** Issuing Authority

This Request for Quotation (RFQ) is issued by the Intelligent Communications Systems India Ltd. (ICSIL), and is intended to **select a vendor (courier agency)**. ICSIL's decision with regard to the selection of vendor through this RFQ shall be final and ICSIL reserves the right to reject any or all the bids without assigning any reason.

SI. No.	ltem	Description	
1	Project Title	Selection of Courier Agency for Jeevan Project - Collection, Collation, Accounting, Management of Cash and Instruments from Jeevan Citizen Service Centers	
2	Project Initiator Details		
	Department	Intelligent Communications System India (ICSIL)	
		Ltd.	
	Contact Person	Shri. GK Nanda	
		Managing Director	
		Intelligent Communication Systems India Ltd.	
		Administrative Building (Above Post Office),	
		Okhla Industrial Estate, Phase – III,	
		New Delhi 110020	
	Contact Person	Mr. K. S. Bist, General Manager(IT)	
	(Alternate)		
	Contact Details	ICSIL (A joint venture of TCIL- Govt. of Indian	

Website	http://www.icsil.in
	Delhi)
	Enterprise and DSIIDC – An undertaking of Govt. of

3 Tentative Calendar of Events

The following table enlists important milestones and timelines for completion of bidding activities:

S. No	Milestone	Date and time (dd-mm-yyyy; hh:mm)
1.	Release of Request for Quotation (RFQ)	26-09-2012
2.	Last date for Submission of RFQ Response	05.10.2012; 12:00 hrs
3.	Opening of RFQ Responses	05.10.2012; 14:30 hrs

4 Availability of the RFQ Documents

The RFQ can be downloaded from the ICSIL website http://icsil.in. The bidders are expected to examine all instructions, forms, terms, project requirements and other details in the RFQ documents. Failure to furnish complete information as mentioned in the RFQ documents or submission of a proposal not substantially responsive to the RFQ documents in every respect will be at the bidder's risk and may result in rejection of the proposal.

5 **RFQ Processing Fees**

A non-refundable processing fee for Rs. 10,000 (Rupees ten thousand only) in the form of a Demand draft or a Pay Order drawn in favour of ICSIL, payable at New Delhi has to be submitted along with the RFQ Response. Bids received without or with inadequate RFQ Processing fees shall be liable to get rejected.

6. Performance Guarantee

Courier-Collection Agency shall deposit Performance Guarantee at the time of signing of the contract / MOU equal to 10% of the total Billing Amount calculated on the basis of (charges for collection of Cash and other **instruments per center per month inclusive of all charges/ taxes except** Service Tax. **X** No. of Centres **X** 6) in the form of Bank Draft/Demand Draft/Pay Order valid for a period of Six months and payable to ICSIL.

7. Venue & Deadline for submission of proposals

Proposals, in its complete form in all respects as specified in the RFQ, must be submitted to ICSIL at the address specified above in Section 2.

ICSIL may, in exceptional circumstances and at its discretion, extend the deadline for submission of proposals by issuing an addendum to be made available on the ICSIL's website, in which case all rights and obligations of ICSIL and the bidders previously subject to the original deadline will thereafter be subject to the deadline as extended.

Part II: Scope of Services

8. Background

About ICSIL

Intelligent Communication Systems India Ltd. is a joint venture of Telecommunication Consultants India Ltd. (TCIL), a govt. of India enterprise, under ministry of communications & IT and Delhi State Industrial and Infrastructure Development Corporation (DSIIDC), an undertaking of Delhi government.

The chairman of ICSIL is the managing Director of DSIIDC, a senior IAS officer. ICSIL has made strong footprints in the field of Telecommunications and Information Technology. From 1987, the year of its inception, it has provided exemplary service in the IT sector, specializing in providing complete solutions in computerization and networking. With a well focused vision and a global mission, ICSIL look at greener pastures across the globe.

Details of JEEVAN Project

The Government of National Capital Territory of Delhi (GNCTD) took up an ambitious e-Governance initiative with the project "Jeevan" which aimed to redefine public service delivery. Jeevan's focus has been on significantly enhancing the quality of services available to the citizen and to enhance the ability of the citizens to interact with the Government on a regular basis with speed, convenience, transparency, certainty and accountability by leveraging the use of information technology. All services are provided through a 'One-Stop-Shop' concept with 'Any-Time-Any-Where' facility through the Jeevan Citizen Service Centers.

9. Scope of Work

- 1. The Jeevan Project delivers its citizen services through about 101 citizen service centers all over Delhi. Citizens avail these services centers for various government and private services. The Jeevan CSCs collect payment in cash and other instruments e.g. cheques in all the Jeevan CSCs. The transactional details and the payment details are entered in an online system and reconciled with the payments received by the Jeevan Service provider (ICSIL). The list of **all Jeevan CSCs is provided in Annexure I.**
- 2. The prospective vendor may note that the number of Jeevan centers may increase/ decrease over time and the list is current and may not be considered as final.

- 3. ICSIL has an agreement with a 'Jeevan Banker' who is responsible for collection of cash and from approximately 35 service centers.
- 4. The courier agency is required to collection cash from approximately 67 centers as detailed in Annexure II i.e List of Centres for Cash Collection. The cash collected from these centers would be accounted and deposited in the remaining 35 centers from where the bank shall collect the total cash.
- 5. The courier agency shall be responsible for collection of cheques and other instruments from all (101) centers and account the same.
- 6. Courier-Collection Agency collection executive have to visit Jeevan CSCs to collect Cash/ Cheques/ DD/ Stubs/Application forms on the following criteria.
- 7. The current list consists of centers from where Courier-Collection Agency has to collect cash and deposit the same on to the mapped nodal centers. This mapped cash deposition centers may further increase/ decrease which will be intimated to Courier-Collection Agency by ICSIL from time to time.
- 8. Once Courier-Collection Agency collection executive reaches Jeevan CSC, it is mandatory that he has to show his Courier-Collection Agency employee identity card to the store operator.
- 9. 24 Hrs prior to the replacement of any collection executive Courier-Collection Agency has to inform the same to the Area Manager/DM/Accounts Team.
- 10. Courier-Collection Agency collection executive collects Cash/ Cheques/ DD/ Stubs/ Application forms from Jeevan CSC operator along with system generated MIS Report and gives proper receiving to CSC Operator. The receipt should contain the following details:
 - a. Total amount of cash collected.
 - b. No. of cheques received. (Cheque no. to be captured on the receipt)
 - c. No. of Demand drafts received. (DD no. to be captured on the receipt)
 - d. No. of Stubs received.
 - e. No. of application forms received.
 - f. Receipt issued by Courier-Collection Agency should be in triplicate. (Original for nodal centre/duplicate for ICSIL Accounts Team and the third copy for Courier-Collection Agency).

- g. MIS Report given by ICSIL Nodal person should be in triplicate. (Original for nodal centre /duplicate for ICSIL Accounts Team and the third copy for Courier-Collection Agency).
- h. On daily basis Cash collected at CSC are reconciled at cut off time i.e. 1.30 pm to 2:00 PM (Monday to Friday) & 1.00 pm on Saturday.
- Monday through Friday Courier-Collection Agency Person will collect the cash from different Jeevan Stores at 2:00 pm and deposit the same at the linked Nodal CSC by 2:30 pm. For any delay on the part of the courier agency, a penalty @Rs.10,000/- (Rupees Ten Thousand Only) per delay beyond 24 Hours will be imposed and recovered from the dues to the agency.
- j. **Saturday** Courier-Collection Agency Person will collect the cash from different Jeevan Stores at 1:00 pm and deposit the same at the linked Nodal CSC by 1:30 pm.
- k. Courier-Collection Agency person to make sure that the Nodal Operator reconciles the Cash with system MIS and accepts the same into the Application and gives the proper receiving.
- I. Courier-Collection Agency will collect all the Cheques/DDs and deliver the same at Courier-Collection Agency HUB/main office for reconciliation. All Collected Cheques/DDs by Courier-Collection Agency will be reconciled at Courier-Collection Agency's HUB/main office and will be deposited on to the given SBI Branch by 10:00 am the next day as per SLA.
- m. Courier-Collection Agency head office will send Cash & Cheque collection report everyday by 6.00 pm to ICSIL for reconciliation.
- 11. Courier-Collection Agency will observe due diligence in the matters relating to financial transaction & cash management. In case any case of embezzlement, fraud or mishandling is reported, necessary action will be taken as per Law.
- 12. In case of increase of any nodal or CSC Jeevan Center, charges for the same will be applicable accordingly.

Part III: Bidding Terms and Qualification Criteria

10. Conditions under which this RFQ is issued

- i) This RFQ is not an offer and is issued with no commitment. ICSIL reserves the right to withdraw the RFQ and change or vary any part thereof at any stage. ICSIL also reserves the right to disqualify any bidder, should it be so necessary at any stage.
- A best effort is made by ICSIL to provide the current data of the Jeevan project in the annexures provided. The data provided may be taken as 'Indicative' only. ICSIL does not guarantee any of the data provided and shall not be held liable for the data provided under any circumstance.
- iii) ICSIL reserves the right to withdraw this RFQ if ICSIL determines that such action is in its best interest.
- iv) Timing and sequence of events resulting from this RFQ shall ultimately be determined by ICSIL.
- v) No oral conversations or agreements with any official, agent, or employee of ICSIL shall affect or modify any terms of this RFQ and any alleged oral agreement or arrangement made by a bidder with any department, agency, official or employee of ICSIL shall be superseded by the definitive agreement that results from this RFQ process. Oral communications by ICSIL to bidders shall not be considered binding on ICSIL, nor shall any written materials provided by any person other than ICSIL.
- vi) Neither the bidder nor any of the bidder's representatives shall have any claims whatsoever against ICSIL or any of their respective officials, agents, or employees arising out of, or relating to this RFQ or these procedures (other than those arising under a definitive service agreement with the bidder in accordance with the terms thereof).
- vii) Applicants who are found to canvass, influence or attempt to influence in any manner the qualification or selection process, including without limitation, by offering bribes or other illegal gratification, shall be disqualified from the process at any stage.
- viii) Each applicant shall submit only one Qualification requirements proposal.

11.Rights to the Content of the Proposal

For all the bids received before the last date and time of bid submission, the proposals and accompanying documentation of the Qualification proposal will become the property of ICSIL and will not be returned after opening of the qualification proposals. ICSIL is not restricted in its rights to use or disclose any or all of the information contained in the

proposal and can do so without compensation to the bidders. ICSIL shall not be bound by any language in the proposal indicating the confidentiality of the proposal or any other restriction on its use or disclosure.

12.Acknowledgement of Understanding of Terms

By submitting a proposal, each bidder shall be deemed to acknowledge that it has carefully read all sections of this RFQ, including all forms, schedules and annexure hereto, and has fully informed itself as to all existing conditions and limitations.

13.Evaluation of Qualification proposal

The bidders' Qualification Proposal in the bid document will be evaluated as per the requirements specified in the RFQ and adopting the qualification criteria spelt out in this RFQ. The Bidders are required to submit all required documentation in support of the qualification criteria specified (e.g. detailed project citations and completion certificates, client contact information for verification, profiles of project resources and all others) as required for evaluation.

14.Language of Proposals

The proposal and all correspondence and documents shall be written in English.

15.Qualification Criteria

The invitation for bids is open to all entities who fulfil the qualification criteria as specified below.

Qualification criteria for the participating bidders are as given below:

- a. The bidder should be a registered company in India and should be in the business of courier / cash collection / reconciliation.
- b. The Bidder should have been in operation for a period of at least 3 years as of 15-09-12, as evidenced by the Certificate of Incorporation issued by the Registrar of Companies.
- c. The Bidder must have valid registration under the Indian Labour Laws, Contract Act, VAT/ Sales Tax Registration, Service Tax, ESI, PF and Income Tax Return under Indian law as applicable to the bidder in the consortium.

- d. The Bidder should not have been blacklisted as on the bid submission date for this RFQ.
- e. The **Bidder** should have had an average annual turnover of Rs. 3 Crores during the last 2 financial years. The bidder shall submit necessary documentation as per the format provided in this RFQ.
- f. The Bidder should not have a negative Networth as on the date of submission of response to this RFQ. Bidder shall be required to submit the proof of the same.
- g. The Bidder should be profit making company, i.e., as on the date of submission of response to this RFQ (irrespective of the amount of profits). Bidder shall be required to submit the profit and loss statement.
- h. The Bidder shall have past experience in collection of cash, cheques and other instruments; accounting and management of the same from atleast 50 distributed places in Delhi. The mode of working should be direct and NOT franchisee or subagency mode. Proof of the experience to be provided.
- i. The Bidder shall provide proof of number of field service staff in Delhi.

16.Commercial Quote

- a. The Bidder is expected to price all the items and services proposed in the Technical Proposal. The Commercial Proposal submitted by the Bidder should be inclusive of all items including insurance and other taxes except service tax.
- b. Correction of Error
 - i. Bidders are advised to exercise adequate care in quoting the prices. No excuse for corrections in the quoted figures will be entertained after the commercial proposals are received by ICSIL. All corrections, if any, should be signed by the authorised person signing the proposal form before submission, failing which the figures for such items may not be considered.
 - ii. Arithmetic errors in proposals will be corrected as follows: In case of discrepancy between the amounts mentioned in figures and in words, the amount in words shall govern. The amount stated in the proposal form, adjusted in accordance with the above procedure, shall be considered as binding, unless it causes the overall proposal price to rise, in which case the proposal price shall govern.
- c. No adjustment of the price quoted in the Commercial Proposal shall be made on account of any variations in costs of labour and materials, currency exchange fluctuations with international currency or any other cost component affecting the total cost in fulfilling the obligations under the contract

- d. The prices, once offered, must remain fixed and must not be subject to escalation for any reason whatsoever within the period of the validity of the proposal and the contract. A proposal submitted with an adjustable price quotation or conditional proposal may be rejected as non-responsive.
- e. It is mandatory to provide break-up of all taxes, duties and levies wherever applicable and/or payable. All the taxes of any nature whatsoever shall be borne by the Bidder, except service tax.
- f. The bid amount shall be inclusive of packing, forwarding, transportation, insurance, delivery charges and any other charges as applicable.
- g. All costs incurred due to delay of any sort, shall be borne by the Bidder.
- h. ICSIL reserves the right to ask the Bidder to submit proof of payment against any of the taxes, duties, levies indicated within specified time frames.
- i. Commercial Quote The bidder shall quote as follows:

j.

S.No.	Description	Amount in Figures
1.	Charges for collection of Cash and Other instruments per center per month inclusive of all charges/ taxes except Service Tax.	
2.	<amount in="" words=""></amount>	

17.Award of Contract

1. Award Criteria

ICSIL will award the Contract to the successful bidder whose proposal has been determined to be substantially responsive and has been determined as the best value proposal

2. ICSIL's Right To Accept Any Proposal and To Reject Any Or All Proposals

ICSIL reserves the right to accept or reject any proposal, and to annul the tendering process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for ICSIL's action

3. Notification of Award

Prior to the expiration of the validity period, ICSIL will notify the successful bidder in writing or by email, to be confirmed in writing by letter, that its proposal has been accepted. The notification of award will constitute the formation of the contract. Upon the successful bidder's furnishing of performance bank guarantee, ICSIL will promptly notify each unsuccessful bidder and return their Bid Security.

4. Signing of Contract

At the same time as ICSIL notifies the successful bidder that its proposal has been accepted, ICSIL shall enter into a separate contract, incorporating all agreements (to be discussed and agreed upon separately) between ICSIL and the successful bidder. ICSIL shall have the right to annul the award in case there is a delay of more than 30 days in signing of contract, for reasons attributable to the successful bidder.

18.Response Requirements

- i) The Response to the Qualification Requirements shall be prepared in accordance with the requirements specified in this RFQ and in the format prescribed in this document for each of the above mentioned qualifying criteria as proof of having the minimum requirements.
- ii) Proposals must be direct, concise, and complete. All information not directly relevant to this RFQ should be omitted.
- iii) The Qualification Proposal shall be sealed and super scribed "Response to Qualification Requirements: Courier Agency – JEEVAN Project" on the top right hand corner and addressed to ICSIL at the address specified in this document.
- iv) The Commercial Proposal shall be sealed and super scribed "Response to Commercial Requirements: Courier Agency – JEEVAN Project" on the top right hand corner and addressed to ICSIL at the address specified in this document.
- v) The qualification and commercial proposal envelops shall be put in an outer envelop and super scribed "Response to RFQ: Courier Agency" and submitted with two printed copies of the entire proposal, one marked ORIGINAL and the second one as DUPLICATE. The Hard Copy shall be signed by the authorized signatory on all the pages before being put along with the CD in the envelope and sealed.
- vi) The proposal should contain the copies of references and other documents as specified in the RFQ.
- vii) A board resolution authorizing the Bidder to sign/ execute the proposal as a binding document and also to execute all relevant agreements forming part of RFQ shall be included in this envelope.
- viii) ICSIL will not accept delivery of proposal in any manner other than that specified in

this RFQ. Proposal delivered in any other manner shall be treated as defective, invalid and rejected.

Part IV: Annexure – Response Formats

19.Form I: Covering Letter

(Company letterhead)

[Date]

Τo,

Shri. GK Nanda Managing Director, ICSIL Administrative Building Okhla Industrial estate Phase – III, New Delhi 110020

Dear Sir,

Ref: Request for Quotation (RFQ) for Selection of Courier Agency for Collection, Collation, Accounting, Management of Cash and Instruments from Jeevan Citizen Service Centers

Having examined the Request for Quotation (RFQ), the receipt of which is hereby duly acknowledged, we, the undersigned, intend to submit Qualification requirement proposal in response to the Request for Quotation (RFQ).

We attach hereto the response as required by the RFQ, which constitutes our proposal.

Primary and Secondary contacts for our company are:

	Primary Contact	Secondary Contact
Name:		
Title:		

Company Name:	
Address:	
Phone:	
Mobile:	
Fax:	
E-mail:	

We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to ICSIL is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the department in its short-listing process.

We fully understand and agree to comply that on verification, if any of the information provided here is found to be misleading the short listing process, we are liable to be dismissed from the selection process or termination of the contract during the project, if selected to do so.

We agree for unconditional acceptance of all the terms and conditions set out in the RFQ document.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

Dated this Day of 2012

(Signature) (In the capacity of)

(Name)

Duly authorized to sign the Tender Response for and on behalf of:

(Name and Address of Company) Seal/Stamp of bidder

Witness Signature:

Witness Name:

Witness Address:

CERTIFICATE AS TO AUTHORISED SIGNATORIES

I,,...., the Company Secretary of, certify that who signed the above Bid is authorized to do so and bind the company by authority of its board/governing body.

Date:

Signature:

(Company Seal)

(Name)

20.Form II: General Details of the Organization

Details of the Organization	
Name of organization	
Nature of the legal status in India	
Legal status reference details	
Nature of business in India	
Date of Incorporation	
Date of Commencement of Business	
Address of the Headquarters	
Address of the Registered Office in India	
Other Relevant Information	
Mandatory Supporting Documents:	
a) Certificate of Incorporation from Registrar	Of Companies(ROC)
b) Relevant sections of Memorandum of Asso	ociation of the company or filings to the stock

exchanges to indicate the nature of business of the company

21.Form III: Financial Details of the Organization

S. No.	Name of Bidder	Status of the company (Public Ltd. /Pvt. Ltd.)				ails of lu Ipany	ncorporation of
					Date		ROC Ref. #
S. No.	Name of Bidder	Turnover of the Company					
		FY 2010-11		FY 2011-1	1-12 Aver		age of last two FYs
1	< <name bidder="" of="" the="">></name>						
		Net Profits After Tax					
		Current Networth					
1.	Bidder						
		_					

22.FORM IV: Undertaking on Blacklisting

(Company letterhead)

[Date]

То

The Managing Director, ICSIL, Okla Industrial Estate, Phase III

Sub: Undertaking on Blacklisting

Sir,

I/We as potential bidders do hereby state that our company/ organization are not blacklisted by any Government or Public Sector Enterprises.

Yours faithfully,

Authorized Signatory

Designation

Part V: Annexure – Bid Data

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ANNEXURE-I

23.List of All Citizen Service Centers of Jeevan

S. No.	Location	AREA
1	Geeta Colony	East
2	Krishna Nagar,Block-C	East
3	Trilokpuri,Block-27	East
4	Naveen Shahdara	East
5	Moti Nagar,Block-F	West
6	Ramesh Nagar,Block-6	West
7	Model Town -II	Central
8	Timarpur,Lucknow Road	Central
9	Delhi Secretariat	Central
10	R.K. Puram,Sec-7	South
11	Shalimar Bagh,DDE	West
12	Jhandewallan, Chest Clinic	Central
13	JhandeWallan, Old Mahila College	Central
14	Azadpur	Central
15	R.K. Puram.,Sec-5	South
16	Greater Kailash	South
17	Vasant Vihar,Block-C	South
18	Yamuna Vihar,Block-B	East
19	Ramesh Nagar Metro Station	West
20	Shakti Nagar, Tripoliya Colony	West
21	Shahdara,Loni Road	East
22	IP Estate, Vyapar Bhawan	Central
23	Defence Colony	South
24	Paschim vihar	West
25	Avantika	West
26	Janakpuri, MCD	West

27	Kidwai Nagar	South
28	Anand Vihar	East
29	Vishwas Nagar, Employment Exchange	East
30	1,CANNING LANE	Central
31	Pusa	Central
32	Kirbi Place	West
33	R. K. Puram Sec- 4	South
34	Employment Exchange, Delhi University	Central
35	Employment Exchange, Jamia Milia University	South
36	DJB Preet Vihar, Delhi	East
37	NISMWA, Naraina	West
38	AB Hospital , Moti nagar	West
39	LBS, Khichiripur	East
40	Guru Gobind Singh Hospital	West
41	Maharishi Balmiki Hospital	West
42	Block No4, Madangir	South
43	Block NoL & J, Madangir	South
44	DC, Nandnagri	East
45	SDM Office, Alipur	West
46	Dilli Haat Pitam Pura	West
47	DJB Kanhaiya Nagar	West
48	DJB Seelampur	East
49	DJB Sarita vihar	South
50	DJB Narela	West
51	DJB Mahrauli	South
52	DJB Sagarpur	West
53	DJB Manglapuri	West
54	DJB Westast Patel Nagar	Central
55	Delhi hatt, INA	South
56	DJB Janakpuri	West
57	DJB Uttam Nagar	West
58	DJB Tilak Nagar	West

59	DJB Beri Wala Bagh	West
60	DJB Mukherjee nagar	Central
61	DJB Gulabi bagh	West
62	DJB Karampura	West
63	DJB Jafrabad	East
64	DJB Yamuna Vihar,Bhajanpura	East
65	DJB Sultanpuri	West
66	DJB Mangolpuri	West
67	SDM Office Seelampur	East
68	Rao Tula Ram Memorial Hospital	West
69	Lt. Governer Office	Central
70	GRC,C-10, Sultanpuri	West
71	GRC, Harsh Vihar, Mithapur Badarpur	South
72	GRC,Basti Vikas Kendra, Trilokpuri	East
73	The Drugs Control Department	East
74	GRC, Nangloi, Adhyapak Nagar	West
75	GRC, Palam Colony	West
76	GRC, Nangloi, Ranhola Village	West
77	GRC,Shakurpur	West
78	GRC,Gopalpur Village	Central
79	GRC, Burari	Central
80	Rampura DC Office	West
81	DJB Kashmiri Gate	Central
82	GRC Sampurna Rohini Sec-17	West
83	Adharshila, Kalka Ji	South
84	DJB Cash counter, Mayur Vihar Ph-I	East
85	DC Office Nangloi	West
86	DC Kanjhawala	West
87	Nagal Rai Janakpuri	West
88	DJB Subhash Nagar	West
89	DJB Nazafgarh	West
90	DJB Mansarovar Garden	West

91	DJB Chawala villagar Nazagarh	West
92	DJB Dada Dev Mandir Palam	West
93	Janak Puri	West
94	G.T.B. Hospital	East
95	DC Office South	South
96	Ashok Vihar	West
97	Civil Line Vikash Bhawan	Central
98	NARELA	West
99	DJB ASHOK VIHAR	West
100	A-3 Block Market, Janakpuri	West
101	G-79, Laxmi Park, Nihal Vihar, Nangloi	West

ANNEXURE-II

24. List of Centers for Cash Collection

S. No.	Location	AREA
1	Geeta Colony	East
2	Moti Nagar,Block-F	West
3	Ramesh Nagar,Block-6	West
4	Model Town -II	Central
5	Timarpur,Lucknow Road	Central
6	Delhi Secretariat	Central
7	R.K. Puram,Sec-7	South
8	Jhandewallan, Chest Clinic	Central
9	Vasant Vihar,Block-C	South
10	Kidwai Nagar	South
11	Vishwas Nagar, Employment Exchange	East
12	1,CANNING LANE	Central
13	Pusa	Central
14	Kirbi Place	West
15	R. K. Puram Sec- 4	South
16	Employment Exchange, Delhi University	Central
17	NISMWA, Naraina	West
18	AB Hospital , Moti nagar	West
19	LBS, Khichiripur	East
20	Guru Gobind Singh Hospital	West
21	Block No4, Madangir	South
22	DC, Nandnagri	East
23	SDM Office, Alipur	West
24	Dilli Haat Pitam Pura	West
25	DJB Kanhaiya Nagar	West
26	DJB Seelampur	East
27	DJB Mahrauli	South
28	DJB Sagarpur	West
29	DJB Manglapuri	West
30	DJB Westast Patel Nagar	Central
31	Delhi hatt, INA	South
32	DJB Janakpuri	West

33	DJB Tilak Nagar	West
34	DJB Beri Wala Bagh	West
35	DJB Gulabi bagh	West
36	DJB Jafrabad	East
37	SDM Office Seelampur	East
38	Rao Tula Ram Memorial Hospital	West
39	Lt. Governer Office	Central
40	GRC,C-10, Sultanpuri	West
41	GRC,Basti Vikas Kendra, Trilokpuri	East
42	The Drugs Control Department	East
43	GRC, Nangloi, Adhyapak Nagar	West
44	GRC, Palam Colony	West
45	GRC, Nangloi, Ranhola Village	West
46	GRC,Shakurpur	West
47	GRC,Gopalpur Village	Central
48	GRC, Burari	Central
49	Rampura DC Office	West
50	DJB Kashmiri Gate	Central
51	GRC Sampurna Rohini Sec-17	West
52	Adharshila, Kalka Ji	South
53	DC Kanjhawala	West
54	Nagal Rai Janakpuri	West
55	DJB Nazafgarh	West
56	DJB Mansarovar Garden	West
57	DJB Chawala villagar Nazagarh	West
58	DJB Dada Dev Mandir Palam	West
59	Janak Puri	West
60	G.T.B. Hospital	East
61	DC Office South	South
62	Ashok Vihar	West
63	Civil Line Vikash Bhawan	Central
64	NARELA	West
65	DJB ASHOK VIHAR	West
66	A-3 Block Market, Janakpuri	West
67	G-79, Laxmi Park, Nihal Vihar, Nangloi	West