

# **Datacenter Consulting Engineer**

## **Essential Functions**

- In this position, you will work with clients and senior leadership to evaluate and define operational requirements for implementation of new technology and workflows and ensure operational readiness for production
- Identify data center business continuity services, support, and implementation requirements; Evaluate alternative approaches, service requirements and lead recommended initiatives
- You will be responsible for the physical security policies, procedures, and adherence at our national data centers. This includes monthly audit assessments, preparing responses for internal and external audit agencies, and liaison to National Facilities Services.
- You will assist with BERT and data center continuity planning.
- Develop formal communications and training regarding DC business continuity implementation plans.
- Emergency evacuation documentation, testing, and training will be required.
- Assist in local or enterprise-wide data center tracking and reporting for hardware assets from receipt to initial install.
- Ensure the effective and economical employment of procured hardware.
- Participate in the design/implementation of key data center operational processes to support the consistent implementation of a framework within the organization; document standard operating processes, OLA has and detailed procedures.
- Identify and implement process improvements (including automation) within Data Center Services
- Provide metrics management for financial and analytical management reporting to help improve productivity and availability.
- Enforce compliance by ensuring third party installations adhere to standard and policies.

## **Qualifications:**

### Basic Qualifications:

- Bachelor's degree in Computer Science or four years related field work experience.
- Minimum of 2 years experience working in Data Center Operations with one or more of the following: network, distributed systems, mainframe, midrange, batch
- Experience working in a large or enterprise Data Center environment that consist a minimum of 50,000 sqft. of raised floor.
- 2-3 years of experience with Business Continuity Planning
- Solid background developing, implementing and improving process and procedures
- Strong procedural documentation skills are required.

- Candidate should be fully competent in using various software tools packages such as Visio, PowerPoint, Excel, Word, Access and Microsoft Project

Preferred Qualifications

- Experience responding to audits such as (SOX, PCI etc.)
- Previous Healthcare experience is highly desired
- Certification/familiarity with the ITIL foundation library preferred.