Tender No: F-1(ICSIL)/01/208/HW EMP/IT FIRMS/2013-14 Dated: 03.04.2013

Request for Proposal (RFP)

For

Empanelment of Vendors

For

Supply of IT Hardware, Software & other Peripherals under the Rate Contract

Clarification & Corrigendum Document 4

(Change in clauses of Volume 1 & Volume 2)

Intelligent Communication Systems India Ltd. (ICSIL)

(Joint Venture of TCIL - A Govt. of India Enterprise & DSIIDC – An undertaking of Delhi Government)

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S. No.	Volume (1 / 2)	Section No.	Page No.	Clarification Sought	Actual Clause as in the RFP	Response only for Information Purpose
426.	2	13.3 – 8 port Layer 2 Managed Switch Non-	252		The Router & the operating system should be minimum EAL2 / Applicable Protection Profile certified under the Common Criteria Evaluation Program	For Query No. 2 of the Clarification & Corrigendum Document 1 (Change in clauses of Volume 1 & Volume 2)
		POE				The clause may now be read as:
						The Switch & the operating system should be minimum EAL2 or higher or Applicable Protection Profile certified under the Common Criteria Evaluation Program
427.	2	13.1, 13.2,	238 –	Additional Point		For Item Codes:
		13.4, 13.5, 13.6	262			13.1 12 Core Switch
						13.2 12 Distribution Switch – Fixed Configuration
						13.4 12 Port Switch
						13.5 24 Port Switch
						13.6 48 Port Switch
						Additional Point:
						All switches should be EAL2 or higher certified
428.	2	20.5 - EPIC Based Server	293		EPIC Based Server	The Item Code : 20.5 EPIC Based Server may be read as:
						EPIC/ RISC Based Server
429.	2	20.5 - EPIC Based	293		Processor Configuration - Epic Based multi processing server supporting up to two high performance 64	The clause may be read as:

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		Server			bit Itanium processors	Processor Configuration - EPIC/ RISC Based multi processing server supporting up to two high performance 64 bit processors
430.	2	20.5 - EPIC Based Server	293		Processor Details – Quad core processor with 1.6 GHz or above	The clause may be read as: Processor Details – Minimum Quad core processor with Minimum 2.1 GHz or above.
431.	2	20.5 - EPIC Based Server	293		Memory – Minimum 16 GB ECC or equivalent RAM of highest frequency as applicable in the quoted model to be offered per processor. Memory should support RAID and memory mirroring.	The clause may be read as: Memory — Minimum 16 GB ECC or equivalent RAM upgradable to Minimum 256GB or higher of highest frequency as applicable in the quoted model/configuration to be offered per processor. Memory should support RAID and memory mirroring.
432.	2	20.5 - EPIC Based Server	293		Server Form Factors and Rack Configuration – 2U Server	The clause may be read as: Server Form Factors and Rack Configuration – Minimum 1U or higher
433.	2	20.5 - EPIC Based Server	293		Others- Min 4 x 146 GB (or higher) SAS hot plug drives for operating system (10 K / 15 K rpm) for each partition in RAID 0,1,5 combinations	The clause may be read as: Others- Min 4 x 146 GB (or higher) SAS hot plug drives for operating system (10 K / 15 K rpm) for each partition in RAID 0,1,5 combinations/ SAN Boot

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434.	2	20.5 - EPIC Based Server	293		Others- 4 Ethernet Ports of minimum 10/100/1000 Mbps. 4 Nos USB 2.0 compliant ports	The clause may be read as: Others- 4 Ethernet Ports of minimum 10/100/1000 Mbps or Min 3 Nos. or higher USB 2.0 compliant ports
435.	2	20.5 - EPIC Based Server	293		Others- Fiber Channel Adapters 2 x minimum 4GBps	The clause may be read as: Others- Fiber Channel Adapters 2 x minimum 4GBps or higher
436.	2	20.5 - EPIC Based Server	293		Others- 1 DVD (preferably RW-DL) Drive	The clause may be read as: Others- 1x DVD Drive
437.	2	20.5 - EPIC Based Server	293		Others- For Database cluster, the clustering software should support heterogeneous Operating systems from different OEMs	The clause stands deleted
438.	2	20.5 - EPIC Based Server	293		Others- It should have seamless failover without manual intervention; Management of the OS and the partitions (if required) in the Servers; A console with color monitor, keyboard and Mouse	The clause may be read as: Others- It should have seamless failover without manual intervention; Management Console of the OS and the partitions (if required) in the Servers.

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439.	2	17.2 Load Balancer	281		Connectors- VGA PS/2 keyboard/mouse Ethernet (see chart below) Serial port (DB-9)	For the Query No. 113 of Clarification & Corrigendum Document 1 (Change in clauses of Volume 1 & Volume 2) which was earlier deleted may be referred to Query No. 419 of Clarification & Corrigendum Document 3 (Change in clauses of Volume 1 & Volume 2) Connectors- • Ethernet (see chart below) • Serial port (DB-9)
440.	Addendum Document 1	11. SAN	19		Port Support – Each storage controller shall support minimum 4 frontend FC port and 4 backend FC ports. Each fiber channel shall support minimum 4 Gbps rated BW	The clause may be read as: Port Support – Each storage controller shall support minimum 4 frontend FC port and 4 backend FC/SAS ports. Each fiber channel shall support minimum 4 Gbps rated BW
441.	1	9.a	18		The schedule to be given for delivery at site is to be strictly adhered to in view of the strict time schedule for implementation of various projects. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per Purchase order will render the vendor liable for liquidated damage at the rate of 1% (point two percent) of the purchase order value per day for fifteen days and 2% (point four percent) per day for next 15 days subject to maximum 30 days in total. Proof of delivery / Installation duly signed by the departmental user / Project Coordinator, with his name, date of delivery, designation and office seal,	The clause stands deleted.

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					legibly recorded, should reach ICSIL"s office within 30 days after the date on which the item(s) was delivered / installed failing which payment shall not be released.	
442.	1	9.b	18		If the delivery, of whole or in part, is delayed beyond 30 days from last date of delivery as given in the purchase order, ICSIL will have option to cancel the purchase order to the extent of unfulfilled part of the purchase order. ICSIL will be free to procure the remaining items from alternate sources at the cost and risk of the defaulting vendor, by forfeiting the EMD/Security Deposit of the Vendor.	The clause may be read as: In case of delay in delivery schedule beyond 3 – 4 weeks (for delivery within India) / 4 – 6 weeks (for delivery from outside India) from date of receipt of order will attract a penalty of @ 0.25% of total work order per day maximum upto 10% of total work order.
443.	1	10.a	18		Selected vendor should install these items at specified site without any additional charge. Installation should be completed immediately. If the scheduled date of delivery / installation falls on holiday / non-working day (at the delivery location), the next working day shall be treated as due date of delivery / installation. The delay in installation will carry a penalty of 1% (point one percent) for a period of 15 days and 2% (two percent) per day for next 15 days subject to maximum 30 days in total. Thereafter, ICSIL holds the option to get the procured item installed through alternate sources at the risk and cost of the defaulting vendor. If delivered item is found to be defective / broken, vendor will replace the item with new one at their own cost and risk within one week.	The clause may be read as: The hardware shall be installed within 7 working days from the date of supply of hardware. In case there is delay in installation of the Hardware beyond 2 working days a penalty @ Rs. 100/- per day subject to a maximum of 2% (Two percent) of the purchase order value may be imposed by the Department. Thereafter, ICSIL holds the option to get the procured item installed through alternate sources at the risk and cost of the defaulting vendor. If delivered item is found to be defective / broken, vendor will replace the item with new one at their own cost and risk within one week.