

## Corrigendum No.2

**Date- 30-08-2018**

**Sub.-** Corrigendum for Tender Ref. No.- ICSIL/RFP/01/2018, version 0.1 dated- 31/07/2018 for Selection of System Integrator for System Study, Design, Development, Testing, Integration, Hosting and Maintenance of Website & Web Portal, Recruitment Management System and Education & Training Institute Management System for Intelligent Communication Systems India Limited.

As per received queries/requests/suggestions of bidders following modifications/addendum has been done in the tender:-

S.N.	RFP Ref. Clause/Page No of RFP	Existing Clause	Modified clause and reply of queries
1	1.1 Page 4	Important Dates as per corrigendum dated 16/08/2018	Modified Important Dates:-
		Last date & time for online submission of bids	05-09-2018,13:00hrs 19-09-2018, 13:00 hours
		Opening of Technical Bid	05-09-2018, 15:00hrs 19-09-2018, 15:00 hours
2	1.2.2 Page 6 Point 4	Bidder must have annual financial turnover of value not less than Rs. 12 lakh (Rupees Twelve lakh) during the last 3 financial years (i.e. FY 2015-16, FY 2016-17& FY 2017-18)	No Change
3	1.2.2 Page 6 Point 7	Bidder must have successfully completed at least <b>three</b> Recruitment Management System and Education & Training Institute Management System providing end to end solution to any Govt. /Public/Private organization during the last seven financial years.	Bidder must have successfully completed at least <b>One</b> Recruitment Management System and Education & Training Institute Management System providing end to end solution to any Govt. /Public/Private organization during the last seven financial years.
4	1.2.2; Page 6 Point 7. for Qualification Criteria	Bidder must have successfully completed similar work(s) involving system study, design, development, testing, hosting and maintenance of Websites & Web Portals on NIC Cloud for Govt departments /Public Sector Units, during the past seven financial years with <input type="checkbox"/> One order of value- Rs. 19 lakh or more or; <input type="checkbox"/> Two orders, each of value- Rs. 12 lakh or more or; <input type="checkbox"/> Three orders, each of value- Rs. 9 lakh or more	No Change
5	1.2.2 Point 13 Page 6	Details of at least 3 projects (each) for a) Open Standards, b) Proprietary Solution; <b>and</b> c) On-line Recruitment Management System d) Education & Training Institute Management System completed during last three financial years and submit copy of LOI/Work Orders/Contract indicating work order value.	Details of at least 01(one) similar work (each) including web based application development and implementation for a) Open Standards, b) Proprietary Solution; <b>and</b>

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			c)On-line Recruitment Management System d) Education & Training Institute Management System completed during last three financial years and submit copy of LOI/Work Orders/Contract indicating work order value.
6	4.3 Page 22	Payment Terms	No Change
7	4.3 Page 22	<b>Satisfactorily trail run of the systems for three continuous months</b>	The word “trail” should be read as “trial”.
8	4.4 Page 23	DELIVERY SCHEDULE	No Change Query:- We are assuming that the web portal development, Recruitment Management System & Education i.e. Training Institute Management System have to run in parallel and get completed in a period of 5 months Reply:-Yes
9	4.8	Addendum: - Warranty period of 2 years shall commence on commissioning and on completion of satisfactory trial run of system for 3 months.	
10	6.3.2 Point 7 Page 27	The contractor shall provision interfaces for all future applications to be made available through the website during warranty period and post warranty period of stipulated period.	No Change
11	6.3.2 Point 8 Page 27	.....the contractor shall also include requirement of e-tender and RMS.	The Word e-tender stands deleted. This clause may be read as “.....the contractor shall also include requirement of RMS.”
12	6.3.5 Page 28	Other Requirements- CERT-In Certification	Clause is self explanatory
13	6.4 Page 36	Online Recruitment Management System	Query:- how many stakeholders are there for back-end processing, Reply:- 20 Query:-whether online examination has to be conducted, Reply: - Not Required. Query:- how many user groups are required to be made Reply:- Will be decided at the time of requirement Study Query: - How many user groups are required to be made? Reply: - Will be decided at the

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			time of requirement Study. Query:-whether online scrutiny of applications? Reply:- Yes Query:-facility for entering comments, feedback, merit list generation, examination level definition, etc. have to be automated. Reply:-Yes
14	6.4.2, page 37, Point 27	System should be able to work in off-line mode also.	Deleted
15	6.4.2, Page 37, Point 9	System should be able to access digilocker of Govt. of India for on-line verification documentation kept by the candidates, if required	Clarification:- ICSIL will arrange API for Integration with digilocker
16	6.4.3 Page 38	Application Performance	No Change
17	6.4.4 Page 38	Bidder is to offer a proven solution to ICSIL which can be customized as per the requirements of ICSIL	Bidder is to offer a proven solution to ICSIL <b>which shall be designed and developed as per requirement of ICSIL</b>
18	6.5.1 Page 38	Student Life Cycle - Module	Points 4 and 8 stand deleted Query: Kindly elaborate the scope of work with respect to the education management system i.e. how many stakeholders are there for back-end processing, whether online examination has to be conducted, how many user groups are required to be made  Reply:-Will be clarified at the time of requirement analysis.  Query:-Whether online scrutiny of applications, facility for entering comments, feedback, merit list generation, examination level definition, etc. have to be automated. Reply:- Yes  Query:-What are the pre-admission activities being carried out, whether time table has to be

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			<p>made dynamic or pdf upload only, number of students admitted</p> <p>Reply:- Will be clarified at the time of requirement analysis</p> <p>Query:-Whether profiles of each of these resources have to be maintained in the system?, Maintenance of Student Attendance Records, i.e. whether scanned copies of attendance sheets have to be uploaded or bio-metric integration has to be carried out in which case whether ICSIL will provide us the APIs for the same</p> <p>Reply: -ICSIL will arrange API if required.</p>
19	6.5.1 Page 39	Administration and Financial Management - Module	S.No. 4, 5, 6 and 7 stand deleted.
20	6.7; Page 40	Commission of the Portal	<p>Query:- Kindly indicate whether hosting cost has to be accounted for in the financial bid</p> <p>Reply:- Hosting cost will be borne by ICSIL</p>
21	6.8 Page 40	Training (Change Management & Capacity Building)	<p>Query: Kindly clarify how many training sessions (per diem) are we supposed to estimate.</p> <p>Reply:- Will be decided at the time of Requirement Analysis.</p> <p>Query:- The profile of the audiences, etc. It is said in the subject clause that around 50 people have to be trained with 5 people across each of the functions, however, only 2 functional areas have been stated.</p> <p>Reply:- Will be decided at the time of Requirement Analysis</p> <p>Query:-Most importantly, kindly also mention the training content to be provided by the</p>

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			<p>Implementing Agency that whether e-content, Learning Management Systems etc. have to be provided or only training &amp; operational Manuals (like end user document) would be enough.</p> <p>Reply: - To each student One Hard copy and e- content will be provided by SI.</p> <p>Query:-Also please clarify what is expected in the training schedule within technical proposal? Training schedule can be best prepared only after the Go-Live or during Hand-holding phase as the location, profile and number of audiences have to be identified.</p> <p>Reply: - Will be decided at the time of Requirement Analysis.</p>
22	6.9 Page 40	<b>Post-Commissioning</b>	No Change
23	6.10 Page 40	<b>Exit Management</b>	Up to 6 months from the date of handing over of the system to ICSIL by SI.
24	6.14 Page 44	<b>Technical Evaluation Criteria</b>	<p>Queries:-</p> <p>Point 1.B. For the STQC Certifications point, kindly increase the benchmark for number of STQC Certified websites as 5, 10 &amp; 15 instead of 1, 2 &amp; 3.</p> <p>Reply:- No Change</p> <p>Point 1.C No Change</p> <p>Point 1. D No Change</p>
25	3 Proposed Solution Point XI Page 50	<b>Clear methodology for rollout plan covering parallel working of existing &amp; modified systems, switching over from exiting to modified system</b>	Deleted
26	Point IX Page 50	<b>3 Marks</b>	4 Marks
27	Point XII	<b>3 Marks</b>	5 Marks

S.N.	RFP Ref. Clause/Page No of RFP	Existing Clause	Modified clause and reply of queries
	Page 50		
28	4. Proposed Team and Governance Structure Page 50,51 & 52		No Change
<b>Reply of other queries/suggestions of bidders</b>			
29	1.2.2	Point 7 Sub Point 1. Bidder must have successfully completed similar work(s) involving system study, design, development, testing, hosting and maintenance of Websites & Web Portals on NIC Cloud for Govt departments /Public Sector Units, during the past seven financial years.	Your Suggestion:- We request you to kindly remove the condition of NIC cloud for Govt departments/ Public Sector Units.  Reply:- No Change
		Point 7 Sub Point 2. Bidder must have successfully completed at least three Recruitment Management System and Education & Training Institute Management System providing end to end solution to any Govt. /Public/Private organization during the last seven financial years.	Your Suggestion:- We request you to kindly remove the condition.  Reply:- No Change
		Point 9 The bidder must have been assessed and certified CMMi Level 3 or above organisation. The certificate should be valid on the date of submission of the bid.	Your Suggestion :-We request you to kindly remove this condition  Reply:- No Change
		Point 10 The bidder must have valid Information Security Management System Certification of ISO 27001:2013 and ISO 9001:2015 certification.	Your Suggestion:-We request you to kindly remove this condition  Reply:- No Change
30	Turnover Requirements		Your Suggestion:-Kindly increase the minimum turnover requirement from 12 Lacs to at least 30 Crores for solution enablement. Reply:- No Change
31	Order Value Requirements		Your Suggestion:-In order to match the magnitude of work value of ICSIL, the minimum order value demanded in pre-qualification criterion should be INR 25 Lacs and number of web application orders should be in excess of at least 4. Reply:- No Change

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32	Payment Terms		<p>Your Suggestion:-As per industry norms, for any software project, the payment terms should be linked to the various stages of the software development lifecycle, hence we would request that partial payments be released uptill GO-Live of the application to facilitate the vendor in completing the work in a timely fashion</p> <p>Reply:- No Change</p>
33	Scope of Work		<p>Your Suggestion:-Kindly elaborate the scope of work for Education and training management solution, recruitment management solution, e-tendering, external interfaces etc. We would request ICSIL to clearly define the scope of work in a technical fashion as some of the points mentioned under various modules border on ERP development which we are presuming is beyond the scope of work</p> <p>Reply:- Please refer S.N. 18,19 &amp; Clause 6.4 of RFP</p>
34	Technical Evaluation Criteria		<p>Your Suggestion :-We request you to remove the point related to sizing of Data center and Disaster Recovery centre as the same is not relevant to the scope of work of this project and instead marks should be accorded to number of CERT-IN Certifications</p> <p>Reply:- No Change</p>
35	Bid Submission Date		<p>Your Suggestion:-We request you to increase the bid submission date to 21st September, 2018 as at least 1 month preparation is required in preparation of technical and pre-qualification bid documents as per the RFP</p> <p>Reply:-Please refer S.N. 1</p>
37	Magnitude of Work		<p>Your Suggestion:-We would request you to re-consider the EMD value and increase it to at least 2 Lakhs as the solution is big.</p> <p>Reply:- No Change</p>